CHUG 2011 Conference Highlights

Centricity Healthcare Users Group

Northern Minnesota Network

Key Topics Addressed

1. Centricity Upgrades (v9.5 and v10) - Jackie
2. Custom Form Development Process - Carmen
3. Highlights - Gail
4. Highlights – Robin

Centricity Upgrades - Jackie

- **Version 9.5**
  - Major Hardware and Server Enhancements
  - Certified Version for CMS Incentive program
  - SRHS, MHSI, SMC and LSCHC Currently Running 9.5

- **Version 10**
  - Streamlined, user-friendly look
  - Enhancements based on requests from users
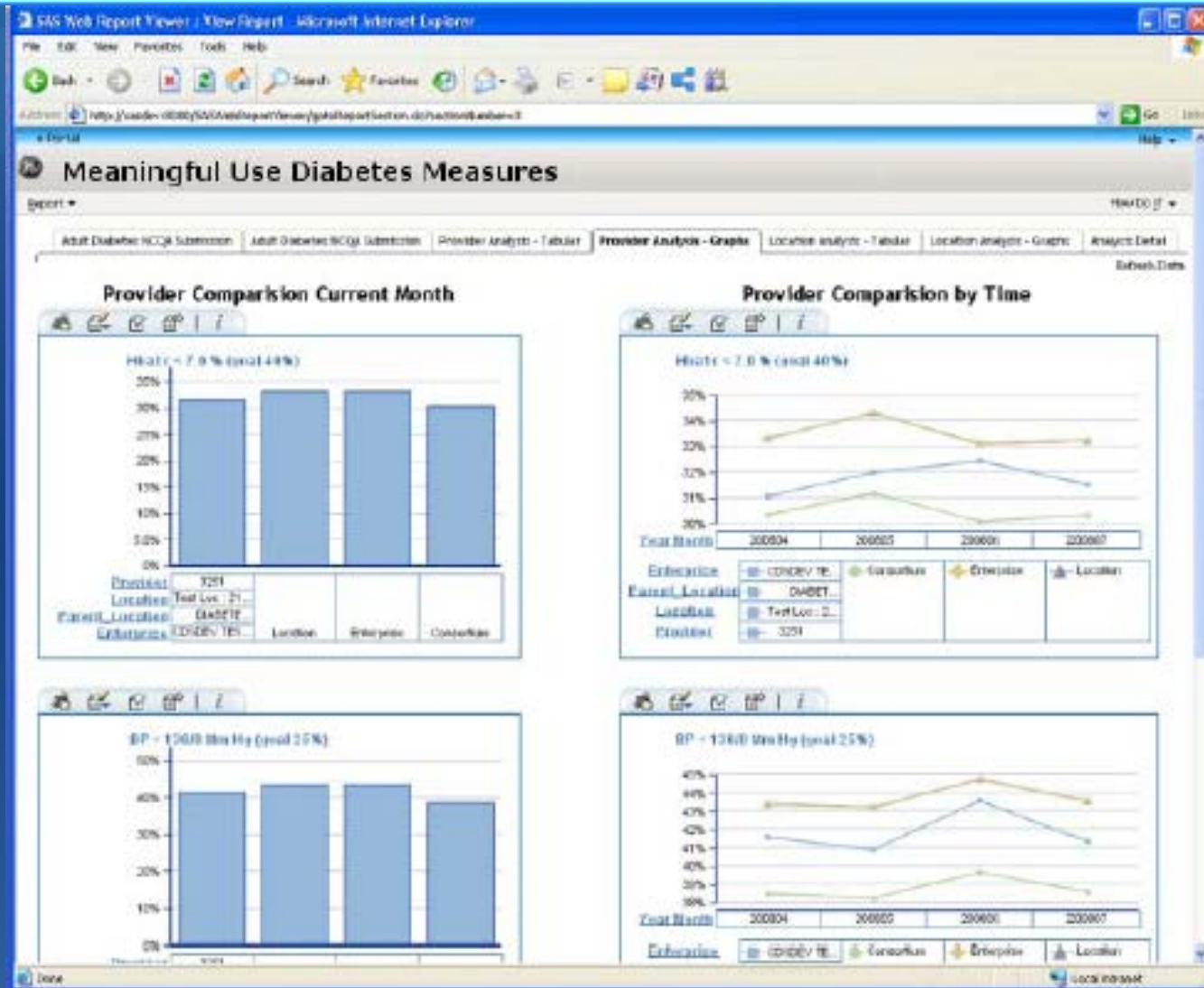 - MQIC Incorporation
  - SP 2 released soon

Highlights - Jackie

- Dr. Mark Leavitt – MD, PhD, and "grandfather" of Centricity EMR early pioneer – Logician

- Healthcare environment and what GE is doing to stay competitive

- ICD-10 preparation, 5010 compliance, accountable care organizations, patient portals, HIE and MQIC

MQIC in CPS 10 - Jackie

Custom Form Development-Carmen

- This session was not about learning how to build custom forms, but the process to create a form that meets the needs of the entire organization versus a small group of providers.
- **Create a Committee** – someone from each facet of the organization that will provide input and answers to form developer
  - **Plan** – Most important step! Wish list step
  - **Design** – Template for project
  - **Program** – Working version of form
  - **Test** – Create small groups of clinical/clerical staff to test for a couple of weeks.
  - **Release**

Other Sessions - Carmen

- Linklogic:
  - Basic tips on resolving errors
  - Reducing messages in Activity Log
- E-prescribing update:
  - They are working on the prescription refill process
- CPS 10 User Model & Security Enhancements
  - Major Changes in how users are created and maintained. Option to not use "Active Directory" and use the "Application" to maintain users and passwords. Faster Authentication of users if Application is used.
- Data Retrieval:
  - Using Access to manage QI patient databases (I'm excited to learn about Access!!)

Highlights from Gail

- Presentations on making orders more efficient

- Interested in creating an assessment or plan for orders / med page that would actually save time

- Another presentation about immunizations was valuable

Highlights from Robin

- <u>Opening session</u>: Understanding our Environment GE Healthcare Corporate Update, Looking Back to Look Ahead

- <u>Keynote Address</u>: Centricity EMR – Learning Its History and Finding New Insights

- <u>First CHUG</u>: Being at my first CHUG conference, it was great to hear and see where we have come from with computers and EHR.

Highlights from Robin

- <u>Meaningful Use</u>: Gaining insight on clarity of the standards and the deadlines

- <u>Measuring Meaningful Use</u>: How all the data is going to be captured and difficulties with this.

- <u>Patient Portal</u>: Patients to use for appointments, checking results or email a provider. Will there be enough use to make this valuable? Not enough documentation given of percentage of use thus far.

- <u>Networking</u>: Great opportunity to meet with so many professional people with interests in different areas of health care.